

Issue Status Issue Date 01<sup>st</sup> Nov 2019 Issued by **HSEQA** 

Document

PS-QHSE-FRM-120

Authorised By

Director

Rev 2

Dear Sir / Madam,

We, at POSH Subsea Pte Ltd, are firmly committed to improving the quality of our services.

As part of our desire to exceed customer expectations in terms of service quality, efficiency and professionalism and to ensure continual excellence in fulfilling our mission, we hereby invite your feedback and suggestions, so that we may serve you better.

All information given will be treated in the strictest confidence, and you may return the form by mail or fax to the above contacts. We would like to thank you for your time and effort in completing this form.

**Client Company Name:** SAPURA/ONGC

**Project Name: SSPRP5** Vessel/Barge Name: POSH BAWEAN

Location: MUMBAI HIGH Project Number: B.02.00001

S.No	CATEGORIES	SCORE (10 – Excellent; to 1 – Poor)	REMARKS
01	HEALTH, SAFETY AND ENVIRONMENT		
1.1	Safety awareness, commitment and reporting by the Offshore Crew	9	
1.2	Environmental awareness, commitment and reporting by the Offshore Crew	9	
02	QUALITY		
2.1	Format and Content of project specific document, Procedures, HIRA, Dive Plans, and Offshore Reports	9	
03	OFFSHORE OPERATIONS		
3.1	Performance of the Vessel/Barge and/or Equipment	9	
3.2	Performance of Offshore Leadership and supervision	9	
3.3	Competency of Offshore Team	9	
3.4	Inter-Departmental and Client Communication	9	
3.5	Operational and Safety Briefings, Shift Handover Meetings, Toolbox Talks, etc	9	*
3.6	Housekeeping	9	
04	OVERALL WEIGHTED SCORE	9	

	CHILDREN SHIPES
Performance	Score

Poor (project requirement ignored).

Below Expectations (some but not all project requirements met)

5 Met Expectations (met the project requirements)

Above Expectations (exceeded the project requirements)

Excellent / Far Exceeded Expectations (benchmark in performance)

Overall Score	10	Overall weighted score selected by Customer / 9 = Overall Sc
Any other suggesti	ons / comments to improve ou	r services (if any):

	Client Representative	POSH Subsea OCM
Name:	Julia John	Name: MICHEAL MITCHBORN
Designation:	Rield WOBICATION	Designation:
Date:	17-4-2020	Date: 17-4-20.64808
Signature:	Sapura S	Signature:
		lada D

ore



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**Client Company Name:** SAPURA/ONGĆ

Vessel/Barge Name: POSH BAWEAN **Project Name: SSPRP5** 

Project Number: B.02.00001 **Location: MUMBAI HIGH** 

		SCORE	PENTANA
S.No	CATEGORIES	(10 – Excellent; to 1 – Poor)	REMARKS
01	HEALTH, SAFETY AND ENVIRONMENT		
1.1	Safety awareness, commitment and reporting by the Offshore Crew	9	
1.2	Environmental awareness, commitment and reporting by the Offshore Crew	9	
02	QUALITY		
2.1	Format and Content of project specific document, Procedures, HIRA, Dive Plans, and Offshore Reports	9	
03	OFFSHORE OPERATIONS		
3.1	Performance of the Vessel/Barge and/or Equipment	9	
3.2	Performance of Offshore Leadership and supervision	9	
3.3	Competency of Offshore Team	9	
3.4	Inter-Departmental and Client Communication	9	
3.5	Operational and Safety Briefings, Shift Handover Meetings, Toolbox Talks, etc	9	
3.6	Housekeeping	9	
04	OVERALL WEIGHTED SCORE	9	

		9857	ES SME	
Per	forn	nan	ce S	core

**Overall Score** 

Poor (project requirement ignored).

3 Below Expectations (some but not all project requirements met)

Met Expectations (met the project requirements) 5

Above Expectations (exceeded the project requirements)

10 Excellent / Far Exceeded Expectations (benchmark in performance)

Any other suggestions / comments to improve our services (if any):

	Client Representative	POSH Subsea OCM	
Name:	Granesh Take	Name:	MICHEAL MITCHBORN
Designation:	SPAIQC BRICATION	Designation:	ocs/
Date:	17/4/2018 80	Date:	17-4-2020
Signature:	Sapura	Signature:	this (strong)
	The strength of the strength o		(0) /m

Overall weighted score selected by Customer / 9 = Overall Score



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Director

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**Client Company Name:** SAPURA/ONGC

**Project Name: SSPRP5** 

Vessel/Barge Name: POSH BAWEAN

Overall weighted score selected by Customer / 9 = Overall Score

Project Number: B.02.00001 **Location: MUMBAI HIGH** 

S.No	CATEGORIES	SCORE (10 – Excellent; to 1 – Poor)	REMARKS
01	HEALTH, SAFETY AND ENVIRONMENT		
1.1	Safety awareness, commitment and reporting by the Offshore Crew	10	
1.2	Environmental awareness, commitment and reporting by the Offshore Crew	9	
02	QUALITY		
2.1	Format and Content of project specific document, Procedures, HIRA, Dive Plans, and Offshore Reports	10	
03	OFFSHORE OPERATIONS		
3.1	Performance of the Vessel/Barge and/or Equipment	q	
3.2	Performance of Offshore Leadership and supervision	9	
3.3	Competency of Offshore Team	9	
3.4	Inter-Departmental and Client Communication	10	
3.5	Operational and Safety Briefings, Shift Handover Meetings, Toolbox Talks, etc	16	
3.6	Housekeeping	9	
04	OVERALL WEIGHTED SCORE	9	

Perfo	rmance	Score

Poor (project requirement ignored).

Below Expectations (some but not all project requirements met)

5 Met Expectations (met the project requirements)

Above Expectations (exceeded the project requirements)

Excellent / Far Exceeded Expectations (benchmark in performance)

10.4 **Overall Score** 

Any other suggestions / comments to improve our services (if any):

Client Representative		POSH Subsea OCM	
Name:	MASANAM.P	Name:	MICHEAL HITCHBORN
Designation:	DNV4L-HSE-CA	Designation:	ocs /
Date:	17-4-20	Date:	17/4/20
Signature:	N W	Signature:	that 75HSUA



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Client Company Name: SAPURA/ONGC

Project Name: SSPRP5 Vessel/Barge Name: POSH BAWEAN

Project Number: B.02.00001 Location: MUMBAI HIGH

S.No	CATEGORIES	SCORE (10 – Excellent; to 1 – Poor)	REMARKS
01	HEALTH, SAFETY AND ENVIRONMENT		
1.1	Safety awareness, commitment and reporting by the Offshore Crew	9	
1.2	Environmental awareness, commitment and reporting by the Offshore Crew	9	
02	QUALITY		
2.1	Format and Content of project specific document, Procedures, HIRA, Dive Plans, and Offshore Reports	9	
03	OFFSHORE OPERATIONS		
3.1	Performance of the Vessel/Barge and/or Equipment	9	
3.2	Performance of Offshore Leadership and supervision	9	
3.3	Competency of Offshore Team	9	
3.4	Inter-Departmental and Client Communication	9	
3.5	Operational and Safety Briefings, Shift Handover Meetings, Toolbox Talks, etc	9	
3.6	Housekeeping	9	
04	OVERALL WEIGHTED SCORE	9	

3		
	Performance	Score

Poor (project requirement ignored).

3 Below Expectations (some but not all project requirements met)

5 Met Expectations (met the project requirements)

7 Above Expectations (exceeded the project requirements)

10 Excellent / Far Exceeded Expectations (benchmark in performance)

Overall Score   O	Overall weighted score selected by Customer / 9 = Overall Score		
Any other suggestions / comments to improve our services (if any):			

Client Representative		POSH Subsea OCM	
Name:	SANJAY K. MUSHA	Name:	MICHEAL MITCHBORN
Designation:	DECIS OFFICER	Designation:	ocs /
Date:	19-04-2020	Date:	19/04/2020
Signature:		Signature:	June 15HSUS



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**Project Name:** Vessel/Barge Name: B a № €a4 **Client Company** Name: Project Number: 8,02,0000 Location: Mumbai Hig

S.No	CATEGORIES	SCORE (10 – Excellent; to 1 – Poor)	REMARKS
01	HEALTH, SAFETY AND ENVIRONMENT		
1.1	Safety awareness, commitment and reporting by the Offshore Crew	9	
1.2	Environmental awareness, commitment and reporting by the Offshore Crew	8	
02	QUALITY		
2.1	Format and Content of project specific document, Procedures, HIRA, Dive Plans, and Offshore Reports	9	
03	OFFSHORE OPERATIONS		
3.1	Performance of the Vessel/Barge and/or Equipment	9	
3.2	Performance of Offshore Leadership and supervision	8	
3.3	Competency of Offshore Team	9	
3.4	Inter-Departmental and Client Communication	6	QAJQC communication
3.5	Operational and Safety Briefings, Shift Handover Meetings, Toolbox Talks, etc	9	J
3.6	Housekeeping	8	~
04	OVERALL WEIGHTED SCORE	8	

Performance Score

Poor (project requirement ignored).

Below Expectations (some but not all project requirements met)

Met Expectations (met the project requirements)

Above Expectations (exceeded the project requirements)

Excellent / Far Exceeded Expectations (benchmark in performance)

Overall weighted score selected by Customer / 9 = Overall Score **Overall Score** 

Any other suggestions / comments to improve our services (if any):

Client Representative			POSH Subsea OCS	
Name:	SUDAM SUDAKE	Name:	MICHEAL MITCHBORN	
Designation:	SURVEYOR	Designation:	ogs /	
Date:	2020/184/17	Date:	17/04/12020	
Signature:	Am	Signature:	/hulf 8080	

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